



## Charlevoix City Marina

### Slip Specific FAQs:

**Q-** What does slip specific mean?

**A-** When you make a reservation, you must specify the slip you want. The available slips to choose from are based on the width and length of your boat

**Q-** Why is the Marina switching to slip specific?

**A-** A Current trend in both the boating and camping industries is moving towards allowing users to pick their slip/ site at the time the reservation is created. In doing so, it increases the chances of being on their favorite dock or having adjacent slips by their friends. Enhancing the customer experience!

In 2021 the Michigan DNR switched all the Harbors they administer from a slip standard to a slip specific system. The results were both favorable for the users and staff. The users knew slip they had prior to arriving and experienced a faster check in process and requests to have adjacent slips by friends is more likely. The process also streamlined Harbor operations and efficiencies.

**Q-** When will slip specific start at Charlevoix City Marina and what do I need to be prepared?

**A-** Slip Specific starts next summer (2023). The Marina slips will be renumbered from 1- 77, to make a reservation, you will have to select a slip number. The new layout will change the current slip numbering, the new lay-out is available now at the Marina and on our website

Reservations will be available from Memorial Day weekend through Labor Day weekend and slip specific will apply. Prior to Memorial Day and after Labor Day the Marina is slip standard and operate like it does now, a specific slip is not held for boaters.

**Q-** Will I have to move slips if I want to extend my stay?

**A-** Harbor staff will have more control than we currently have to manage the marina inventory. We will have designated non reservable slips to work with, and a key component to minimizing boaters having to move slips is to match the number of nights a boater wants to stay with the availability of open slips, utilizing a calendar function.

**Q-** What if I pull into my reserved slip and a boat is in it? (After hours)

**A-** In early June and mid-August, the Marina has staff on duty from 8am-6pm. During the peak season, staff are un duty from 8am-8pm to manage the slip assignments. If a reservation hasn't arrived when the office closing, Marina staff will contact the reservation and leave a marker on their slip, indicating it is reserved.

**Q-** Will boaters be able to extend only 1 day at a time, like slip standard?

**A-** No, using the calendar function we will be able to extend boaters for more than one day at a time! eliminating the need to check each morning at 8 am.

**Questions may be directed to our Harbor Master at 231-547-3272**

**or by emailing [marina@charlevoixmi.gov](mailto:marina@charlevoixmi.gov)**