

# CITY OF CHARLEVOIX COMMUNITY SURVEY (2009)

## RESULTS REPORT

### JULY 2009

The Charlevoix Community Survey was written during February and March, 2009. In late March, 791 copies were mailed to year-round and seasonal property owners, as well as renters. Approximately 100 copies were hand delivered to business owners, local organizations, and churches. Input was also sought from local summertime associations. Out of the total distribution, 301 surveys were returned to the City.

*How to read the tables:*

<i>Q. X</i>	Frequency	Percent	Valid Percent
No response	4	1.3	
Yes	202	67.3	68.2
No	94	31.3	31.8

*Frequency* is the number of surveys that marked a certain answer. Here, you can see that 202 surveys marked “yes”.

*Valid percent* records the proportion of surveys that actually *responded* to the question.

*Percent* includes the responses (or lack of response) for *all* surveys, including those that did not respond to the question.

*How to read the written response sections:*

**59. Are there areas of the City of Charlevoix where parking is inadequate?**

Downtown – 128  
 “Downtown, summer months only” [survey 97]

This format shows that more than one survey (128 of them) wrote “downtown” in response to the question.

This format indicates that only one survey (survey 97) responded in this particular way to the question.

*Questions have been broken up into sections according to their subject matter*

## General

<b>Q1. What is your residential status in the City of Charlevoix?</b>			
	Frequency	Percent	Valid Percent
No response	7	2.3	
Primary residence in the City	179	59.7	61.1
Own property in, but do not reside in City	54	18.0	18.4
Seasonal or Weekend residence	33	11.0	11.3
Rent property in City	27	9.0	9.2

<b>Q2. Are you a registered voter in the City of Charlevoix?</b>			
	Frequency	Percent	Valid Percent
No response	4	1.3	
Yes	202	67.3	68.2
No	94	31.3	31.8

## Administration, City Services, and Policy

<b>Q14. Would you support changes in zoning for new developments or re-development that allows a higher density of homes and/or dwelling units to reduce urban sprawl?</b>			
	Frequency	Percent	Valid Percent
No response	4	1.3	
Yes	115	38.3	38.9
No	97	32.3	32.7
No opinion	23	7.7	7.8
Need more information	61	20.3	20.6

### **Q25 - Q29: The City of Charlevoix should promote:**

<b>Q25. Additional recycling (organic waste, composting, asphalt, electronics, etc.)</b>			
	Frequency	Percent	Valid Percent
No response	7	2.3	
Strongly agree	139	46.3	47.4
Agree	117	39.0	39.9
Disagree	16	5.3	5.5
Strongly disagree	2	.7	.7
No opinion	19	6.3	6.5

<b>Q26. Energy conservation</b>			
	Frequency	Percent	Valid Percent
No response	7	2.3	
Strongly agree	147	49.0	50.2
Agree	120	40.0	41.0
Disagree	10	3.3	3.4
Strongly disagree	1	.3	.3
No opinion	15	5.0	5.1

<b>Q27. Alternative energy production</b>			
	Frequency	Percent	Valid Percent
No response	13	4.3	
Strongly agree	136	45.3	47.4
Agree	97	32.3	33.8
Disagree	25	8.3	8.7
Strongly disagree	3	1.0	1.0
No opinion	26	8.7	9.1

<b>Q28. Public access to lakes</b>			
	Frequency	Percent	Valid Percent
No response	9	3.0	
Strongly agree	140	46.7	48.1
Agree	119	39.7	40.9
Disagree	18	6.0	6.2
Strongly disagree	2	.7	.7
No opinion	12	4.0	4.1

<b>Q29. Public access to trails</b>			
	Frequency	Percent	Valid Percent
No response	13	4.3	
Strongly agree	144	48.0	50.2
Agree	116	38.7	40.4
Disagree	12	4.0	4.2
Strongly disagree	2	.7	.7
No opinion	13	4.3	4.5

**Q30. If there were no increase in taxes, and quality of service was not sacrificed, would you support consolidating certain City and township services (i.e., fire departments, EMS)?**

	Frequency	Percent	Valid Percent
No response	7	2.3	
Yes	226	75.3	77.1
No	23	7.7	7.8
No opinion	13	4.3	4.4
Need more info	31	10.3	10.6

**Q31 - Q43: Please rate the following City services**

**Q31. City administration**

	Frequency	Percent	Valid Percent
No response	5	1.7	
Excellent	55	18.3	18.6
Very good	88	29.3	29.8
Good	77	25.7	26.1
Fair	27	9.0	9.2
Poor	7	2.3	2.4
No opinion	41	13.7	13.9

**Q32. Law enforcement and police protection**

	Frequency	Percent	Valid Percent
No response	3	1.0	
Excellent	72	24.0	24.2
Very good	98	32.7	33.0
Good	79	26.3	26.6
Fair	18	6.0	6.1
Poor	6	2.0	2.0
No opinion	24	8.0	8.1

**Q33. Fire protection**

	Frequency	Percent	Valid Percent
No response	3	1.0	
Excellent	87	29.0	29.3
Very good	111	37.0	37.4
Good	57	19.0	19.2
Fair	5	1.7	1.7
Poor	1	0.3	0.3
No opinion	36	12.0	12.1

**Q34. Emergency medical services (EMS)\***

	Frequency	Percent	Valid Percent
No response	8	2.7	
Excellent	107	35.7	36.6
Very good	81	27.0	27.7
Good	56	18.7	19.2
Fair	3	1.0	1.0
No opinion	45	15.0	15.4

**Q35. Recreation and park facilities programs**

	Frequency	Percent	Valid Percent
No response	4	1.3	
Excellent	68	22.7	23.0
Very good	103	34.3	34.8
Good	83	27.7	28.0
Fair	14	4.7	4.7
Poor	6	2.0	2.0
No opinion	22	7.3	7.4

**Q36. Marinas**

	Frequency	Percent	Valid Percent
No response	3	1.0	
Excellent	116	38.7	39.1
Very good	81	27.0	27.3
Good	47	15.7	15.8
Fair	11	3.7	3.7
Poor	1	0.3	0.3
No opinion	41	13.7	13.8

**Q37. Code enforcement**

	Frequency	Percent	Valid Percent
No response	8	2.7	
Excellent	19	6.3	6.5
Very good	31	10.3	10.6
Good	72	24.0	24.7
Fair	64	21.3	21.9
Poor	47	15.7	16.1
No opinion	59	19.7	20.2

**Q38. Airport**

	Frequency	Percent	Valid Percent
No response	10	3.3	
Excellent	44	14.7	15.2
Very good	73	24.3	25.2
Good	69	23.0	23.8
Fair	14	4.7	4.8
Poor	3	1.0	1.0
No opinion	87	29.0	30.0

<b>Q39. Planning</b>			
	Frequency	Percent	Valid Percent
No response	12	4.0	
Excellent	28	9.3	9.7
Very good	50	16.7	17.4
Good	84	28.0	29.2
Fair	43	14.3	14.9
Poor	19	6.3	6.6
No opinion	64	21.3	22.2

<b>Q40. Utility billing</b>			
	Frequency	Percent	Valid Percent
No response	10	3.3	
Excellent	45	15.0	15.5
Very good	92	30.7	31.7
Good	105	35.0	36.2
Fair	15	5.0	5.2
Poor	9	3.0	3.1
No opinion	24	8.0	8.3

<b>Q41. Mt. McSauba</b>			
	Frequency	Percent	Valid Percent
No response	10	3.3	
Excellent	58	19.3	20.0
Very good	86	28.7	29.7
Good	66	22.0	22.8
Fair	13	4.3	4.5
Poor	4	1.3	1.4
No opinion	63	21.0	21.7

<b>Q42. Municipal golf course</b>			
	Frequency	Percent	Valid Percent
No response	8	2.7	
Excellent	58	19.3	19.9
Very good	90	30.0	30.8
Good	67	22.3	22.9
Fair	10	3.3	3.4
Poor	4	1.3	1.4
No opinion	63	21.0	21.6

<b>Q43. Municipal electric utility</b>			
	Frequency	Percent	Valid Percent
No response	10	3.3	
Excellent	52	17.3	17.9
Very good	85	28.3	29.3
Good	93	31.0	32.1
Fair	23	7.7	7.9
Poor	3	1.0	1.0
No opinion	34	11.3	11.7

**Q44- Q45: How do you see the importance of the following possible City services in the future?**

<b>Q44. Curbside recycling</b>			
	Frequency	Percent	Valid Percent
No response	8	2.7	
High	146	48.7	50.0
Medium	93	31.0	31.8
Low	53	17.7	18.2

<b>Q45. Complete the network of sidewalks throughout the City</b>			
	Frequency	Percent	Valid Percent
No response	6	2.0	
High	128	42.7	43.5
Medium	103	34.3	35.0
Low	63	21.0	21.4

<b>Q46. Do you see a need for any other City services not currently being provided? (SEE NEXT PAGE)</b>			
	Frequency	Percent	Valid Percent
No response	44	14.7	
Yes	48	16.0	18.8
No	93	31.0	36.3
No opinion	115	38.3	44.9

<b>Q47. Should the City support the private sector in construction of a network of high-speed internet access throughout the City of Charlevoix for the benefit of the residents and the business community?</b>			
	Frequency	Percent	Valid Percent
No response	4	1.3	
Yes	139	46.3	47.0
No	52	17.3	17.6
No opinion	33	11.0	11.1
Need more information	72	24.0	24.3

<b>Q48. How much would you be willing to pay for the high-speed internet access?</b>			
	Frequency	Percent	Valid Percent
No response	25	8.3	
Under \$20	77	25.7	28.0
\$20 to \$30	77	25.7	28.0
\$30 to \$40	20	6.7	7.3
I would not be willing to pay for this	101	33.7	36.7

<b>Q54. Should rules and/or regulations be enacted to protect and preserve water quality from adverse impacts resulting from development and/or stormwater runoff?</b>			
	<b>Frequency</b>	<b>Percent</b>	<b>Valid Percent</b>
No response	6	2.0	
Yes	214	71.3	72.8
No	19	6.3	6.5
No opinion	11	3.7	3.7
Need more information	50	16.7	17.0

<b>Q55. With which of the following do you agree? [regarding the control of blight on private property by the City of Charlevoix]</b>			
	<b>Frequency</b>	<b>Percent</b>	<b>Valid Percent</b>
No response	4	1.3	
Regulation	99	33.0	33.4
No regulation	5	1.7	1.7
Work with	179	59.7	60.5
No preference	2	.7	.7
Need more information	11	3.7	3.7

## Written Responses to Administration, City Services, and Policy

### 46. Do you see a need for any other City services not currently being provided? If so, please list which services?

- Curbside / more types of recycling – 11
- City-wide Wi-Fi – 4
- More help for senior citizens: raking, shoveling – 2
- Public transportation – 2
- “Better control of traffic flow through town.” [survey 4]
- “More trash cans on Bridge; Parking garage.” [survey 12]
- “Removal of snow more often from curbside of downtown. Seriously neglected for the X-Mas open house of 2008.” [survey 33]
- “Recycling of X-Mas trees in Jan.” [survey 35]
- “Better maintenance of whole town, not just downtown.” [survey 53]
- “Make the bridge go up hourly.” [survey 65]
- “SWAT teams to shut down drug lords’ houses! Plenty in Charlevoix!” [survey 78]
- “Clean up of vehicles that are abandoned.” [survey 108]
- “... Rain gardens, parking for bike trail, improvement on the bike trail.” [survey 110]
- “City street lighting.” [survey 118]
- “Planting on M-66 at Cemetery.” [survey 119]
- “Snow plowing of walks beyond Grant St and CBD, better lighting of “Valley”” [survey 124]
- “Wind farm to go green and cut electric bill for City; City phone pole lines need to be replaced?; Trees on Grant St. down by MI beach are dying and look crappy; Put porta-john at beach in early spring and late fall when regular baths are closed so people won’t go to neighboring homes for assistance.” [survey 138]
- “City buses run with electric power.” [survey 145]
- “Enforcement of animal control.” [survey 148]
- “Encouragement of ‘green’ practices and tech.” [survey 150]
- “Taxes should cover garbage service; road snow plowed more.” [survey 157]
- “Preserve historical building sites.” [survey 167]
- “Improve existing streets, curbs, and sidewalks. Why asking about new services during budget problems?” [survey 183]
- “Consistent chipping and clipping grass / limb removal.” [survey 184]
- “Pedestrian traffic management; frequency of bridge operation.” [survey 186]
- “All sidewalks plowed in the winter season.” [survey 197]
- “Business access to fiber optic / broadband network.” [survey 198]
- “Do we have a warning system that everyone knows about for tornadoes, hazardous vapors, etc?” [survey 206]
- “Need more stoplights.” [survey 213]
- “Side-street lights.” [survey 229]
- “...automated meter reading, better bike access to downtown.” [survey 272]
- “Brush and trash in areas like the C & O club.” [survey 279]
- “Flushing of sewers needs to be more of a routine, not just done when there is a problem; Park Ave. should be maintained; More promotion of all business in downtown area – more signage allowed.” [survey 297]
- “Promotion of Charlevoix as a cultural arts hub as well as water/golf/ski destination.” [survey 299]

### Planning, Zoning, and Code Enforcement

#### General

- “Wayfinding is a serious deficiency! Sign ordinance is too restrictive.” [survey 22]

- "Planning needs to include townships, at very least CHX township." [survey 26]
- "Need more enforcement of people who abuse the trash pickup by putting out too much stuff [or] putting stuff at curbside days before pickup." [survey 30]
- "The Bridge Street corridor is the city's gateway and needs to be upgraded aesthetically via a master plan -- street-scapes -- upgrade of out-of-date properties." [survey 31]
- "Code enforcement was marked poor because of areas in the City where shrubs are planted too close to public walkway covering much of that walkway and allowed to grow too tall." [survey 36]
- "Public Access to Lake Michigan on Michigan Ave should be more visible to the public - The property owners attempt to camouflage these" [survey 72]
- "People really need to clean up! Rather than call Charlevoix "The beautiful," it should be Charlevoix the pitiful. I can't believe the filth, garbage, etc. Many places of Charlevoix remind me of the slums I travel through... very sad." [survey 78]
- "In order to improve Charlevoix I strongly feel that you need to enforce code regulations in residential areas. If the neighborhood homes are in poor repair the City does not become a desirable area. You need to eliminate the local slumlords!" [survey 82]
- "We need to clean up the blight in this town - we have eye sores and environmental issues all over." [survey 99]
- "Charlevoix needs to address its future as a small residential community that can also cater to transient visitors. The focus of this and other planning should be to help CVX "reinvent" itself as an ongoing nice small town." [survey 99]
- "I feel that the city planning has been inconsistent and occasionally unfair to some residents while benefiting others unnecessarily." [survey 156]
- "Zoning -- our R-1 and R-2 zoning districts should be looked into. How many R-1 and R-2 lots in the City conform to the zoning laws -- size, etc?" [survey 273]

#### *Question Specific*

14. [Changes in zoning] "If well designed "green" architecture keeping impact in mind -- no more vinyl." [survey 170]
- 28., 29. [Public access] "Not through private property, however." [survey 150]
28. [Public access] "What happened @ Eaton and Lake CHX? NW Marine took right of way?" [survey 204]
37. [Code] "Lots of 'eyesores'." [survey 110]
37. [Code] "Obvious." [survey 43]
39. [Planning] "Except parking." [survey 43]
39. [Planning] "Getting better." [survey 176]
39. [Planning] "This survey is a positive step forward." [survey 41]
39. [Planning] "Inconsistent, lack of enforcement." [survey 72]
54. [Runoff] "Rain gardens, more green spaces, community gardens, permeable hard surfaces." [survey 110]
54. [Runoff] "Stop City streets run-off from dumping unfiltered into Round Lake." [survey 149]
54. [Runoff] "Are there not rules now?" [survey 176]
54. [Runoff] "Rules and regs. already exist." [survey 183]
55. [Blight reg.] "Assumed power already exists." [survey 184]
55. [Blight reg.] "This is very important. It's embarrassing to bring family to town." [survey 110]

#### **Recreation**

##### *General*

- "A portable ice rink would utilize the park during the winter months. Lights are already on all winter. Could a small rink use band shell area?" [survey 34]
- "Mt. McSauba needs a management plan!" [survey 273]

##### *Question Specific*

35. "Lk. Mich park needs new playground equip." [survey 2]
41. "Snowmobiles were allowed on trails behind McSauba this year and these snowmobiles were not from Mt. McSauba. The management of McSauba were not aware of these at the time. Need signs! Dangerous to hikers, skiers, etc." [survey 72]
82. [New equipment] "Only in beach parks (Ferry, Depot, Michigan)." [survey 21]

#### **Street**

##### *General*

- “Why is snow removal on business district sidewalks so poor?” [survey 5]
- “The city should take more care when choosing what trees are planted on city property ex. Norway maples - Detri- mental and an invasive tree” [survey 72]
- “Lawn debris pick-up is great; trash pickup helps keep town clean – excellent; snow plowing crew was great this year.” [survey 72]
- “The workers that pick up leaves should be reprimanded, they do a horrible job.” [survey 157]

## **Admin**

### *General*

- “Need to upgrade or remove City work station on Ferry Ave. A miserable waste of lake view and or park use prop- erty - unkempt. Terrible example of Charlevoix the Beautiful. One of the major roads across from major beach "Shameful."” [survey 103]
- “All areas of our City of Charlevoix - council, mayor, and other City departments should be more interested in the people on Beaver Island. [survey 198]
- “I have been embarrassed by the "state" of the public restrooms at Ferry Beach, for the past few (5+) summers they have been disgusting from the toilets, to mirrors, sinks, counters, and the floors.” [survey 248]
- 30. [Consolidation] “Include recreation services.” [survey 124]

### *Question Specific*

- 22. [Econ dev.] “The City is very difficult to work with when a new business / remodel is underway.” [survey 247]
- 31. “Most everyone in City Hall is friendly - but on occasion a select few are rude. These people are employed by our tax dollars and I am a courteous person who expects the same.” [survey 13]
- 40. [Utility] “Would like to access by computer/web.” [survey 72]
- 40. [Utility] “Excellent, other than unable to pay via credit card.” [survey 281]
- “High confidence in City officials to maintain and protect pleasant atmosphere of City.” [survey 113]
- 43. [Utility] “Confusion on who to contact with a problem.” [survey 72]
- 43. [Utility] “Too expensive.” [survey 124]

## **Golf**

### *General*

- “Consider reducing the cost for City residents at municipal golf course to increase use and increase reve- nue.” [survey 66]

### *Question Specific*

- 42. [Golf] “Should allow gas/electric golf carts - offer them! Dangerous crossing highway. Push to stop - stop light.” [survey 72]

## **Fire & EMS**

### *General*

- “City needs to pursue recreation agreement w/ twp's to help finance facilities; quit subsidizing EMS for twp.” [survey 228]

### *Question Specific*

- 30. [Consolidation] “I don't like City taxpayers subsidizing Twp. EMS!” [survey 228]
- 30. [Consolidation] “Quality of service will be sacrificed.” [survey 281]
- 33. [Fire] “Overkill, we could not add another truck.” [survey 43]
- 34. [EMS] “Overdone.” [survey 43]
- 34. [EMS] “Go private.” [survey 43]

## **Police**

### *General*

- “City launch ramp -- the person manning it needs to get out of booth and direct the incoming and outgoing traffic on the busy days and weekends. This is not being done and the ramp is a mess and a joke!” [survey 45]
- “The dog ordinance (none during festivals) is not being enforced (in the East Park).” [survey 47]
- “Enforce no bikes, skateboards, etc, on sidewalks” [survey 72]
- “Please enforce the speed limits on 31. Also please control the ped traffic in the downtown area during the summer. The ped's do not obey the traffic signals, nor do they utilize the proper crosswalks. Enforce them and vehicle traffic will flow better.” [survey 108]
- “Too much speeding is tolerated esp. on E. Dixon.” [survey 186]
- “The City police should enforce the speed limit on Bridge St.” [survey 191]
- “I feel strongly that 95% of policing in a community our size is PR. I feel it has improved since Chief Doan took of- fice, but some of the officers seem to have the mentality that it's us against them (them being the citi-

zens)." [survey 273]

**Electric**

"Clean up telephone utility poles - double poles, some unused, hanging wires, etc" [survey 72]

**Future Development**

**Q16 - Q18: Do you feel City-owned land should be used for any of the following in the future?**

<b>Q16. Additional recreation fields or facilities</b>			
	Frequency	Percent	Valid Percent
No response	18	6.0	
Yes	153	51.0	54.3
No	93	31.0	33.0
No opinion	36	12.0	12.8

**Q19. What businesses or services would you like to see, or see more of, in the City of Charlevoix? (Please circle top three.) SEE WRITTEN RESPONSES**

Rank	Type	Frequency	Valid Percent
1	Independently-owned retail/shops	198	66.0
2	Manufacturing	143	47.7
3	Arts and crafts, including galleries	101	33.7
4	Tourism-based businesses	95	31.7
5	Personal services	50	16.7
6	Big-box stores or national chains	48	16.0
7	Health practices	37	12.3
8	Lodging	25	8.3
9	Other	29	9.7
10	Automotive services	22	7.3

**Q20. The City of Charlevoix should encourage: (Please circle top three.) SEE WRITTEN RESPONSES**

Rank	Type	Frequency	Valid Percent
1	Retail	170	56.7
2	Light industry	153	51.0
3	"Green" businesses	140	46.7
4	Manufacturing	118	39.3
5	Tourism-oriented businesses	77	25.7
6	High-tech industry	76	25.3
7	Professional service firms	58	19.3
8	Home-based businesses	24	8.0
9	Construction businesses	15	5.0
10	Other	9	3.0

<b>Q17. Additional downtown parking</b>			
	Frequency	Percent	Valid Percent
No response	14	4.7	
Yes	186	62.0	65.0
No	82	27.3	28.7
No opinion	18	6.0	6.3

<b>Q18. Community center</b>			
	Frequency	Percent	Valid Percent
No response	17	5.7	
Yes	143	47.7	50.5
No	105	35.0	37.1
No opinion	35	11.7	12.4

**Q21. What kind of "commercial development districts" would best support the retention, growth, or attraction of businesses in the City of Charlevoix? (Please circle top three.) SEE WRITTEN RESPONSES**

Rank	Type	Frequency	Valid Percent
1	Better-emphasized central business district	156	52.0
2	Environmental "green" technology manfg./ industrial park	156	52.0
3	Light industrial park	116	38.7
4	Professional conference center with tourism/rec. features	110	36.7
5	Retail clusters	74	24.7
6	Professional office park	65	21.7
7	Big-box stores	47	15.7

**Q22 - Q24: It is important for the City of Charlevoix to:**

<b>Q22. Take an active role in fostering economic development, attracting new business, and retaining existing businesses</b>			
	Frequency	Percent	Valid Percent
No response	4	1.3	
Strongly agree	195	65.0	65.9
Agree	84	28.0	28.4
Disagree	8	2.7	2.7
Strongly disagree	1	.3	.3
No opinion	8	2.7	2.7

**Q23. Support a non-profit organization with the specific goal of local economic development and growth (encouragement of new business, retention of existing business).**

	Frequency	Percent	Valid Percent
No response	11	3.7	
Strongly agree	131	43.7	45.3
Agree	106	35.3	36.7
Disagree	15	5.0	5.2
Strongly disagree	8	2.7	2.8
No opinion	29	9.7	10.0

**Q24. Encourage environmentally sensitive, low-impact business and industry development.**

	Frequency	Percent	Valid Percent
No response	12	4.0	
Strongly agree	120	40.0	41.7
Agree	128	42.7	44.4
Disagree	12	4.0	4.2
Strongly disagree	5	1.7	1.7
No opinion	23	7.7	8.0

## Written Responses to Future Development

**19. What businesses or services would you like to see, or see more of, in the City of Charlevoix?** (Responses to answer 'J. Other')

- "Restaurants" [surveys 25, 36,
- "Craft" [survey 2]
- "Curbside recycling" [survey 4]
- "None we are fine" [survey 8]
- "Parking structure!!!" [survey 12]
- "Family restaurants – affordable" [survey 15]
- "Food stores, variety store, affordable restaurants, bakery." [survey 23]
- "Moderately-priced restaurants" [survey 26]
- "Family restaurants" [survey 40]
- "Corp. headquarters, high-tech research." [survey 43]
- "Downtown hardware store" [survey 57]
- "None would survive in today's economy." [survey 65]
- "Businesses that stay open all year." [survey 67]
- "Restaurants (family)." [survey 70]
- "Health and exercise club." [survey 76]
- "New restaurants." [survey 78]
- "Restaurants other than fast food." [survey 88]
- "Professional service firms."
- "Restaurants." [survey 103]
- "Restaurants." [survey 105]
- "Ethnic restaurants." [survey 111]
- "Convention, conference center." [survey 115]
- "Family oriented moderately-priced goods." [survey 125]
- Businesses that provide a broad community tax base and useful employment." [survey 131].

“When work is available, everyone is affected.” [survey 141]  
 “Name-brand family restaurants.” [survey 142]  
 “Service industry” [survey 144]  
 “Family-style restaurants” [survey 146]  
 “Can’t support what we have.” [survey 148]  
 “Family restaurants” [survey 153]  
 “Restaurants that have staying power!” [survey 158]  
 “More restaurants.” [survey 163]  
 Restaurants [survey 177]  
 “Computer service / production, health food store, health food restaurant.” [survey 182]  
 “Non-polluting industry.” [survey 186]  
 “Some upscale night life!” [survey 205]  
 “Research and development.” [survey 208]  
 “Restaurants” [survey 211]  
 “Music stores, theaters, etc.” [survey 212]  
 “Harbor-front dining.” [survey 226]  
 “Kids rec.” [survey 230]  
 “Quality consignment clothing shop.” [survey 238]  
 “Affordable restaurants.” [survey 254]  
 “Bring in good paying jobs that will hire a lot of people. Also, how about a good sports bar.” [survey 264]  
 “Restaurants” [survey 273]  
 “Chain restaurants.” [survey 276]  
 “Businesses that produce higher paid positions.” [survey 284]  
 “Good restaurants and sidewalk dining.” [survey 291]  
 “Perhaps more manufacturing in the industrial park.” [survey 297]  
 “Any that brings in a solid support of the middle class – year round work.” [survey 300]

**20. The City of Charlevoix should encourage:** (Responses to answer ‘J. Other’)

“Film-making.” [survey 3]  
 “Stop spending our tax \$ on golf or make it so all can use.” [survey 8]  
 “Lots of parking!!!” [survey 12]  
 “Galleries (arts and crafts)” [survey 41]  
 “Sporting goods stores.” [survey 57]  
 “Maintenance of businesses we now have.” [survey 65]  
 “No smoking in public places.” [survey 78]  
 “Where is this industrial land??” [survey 129]  
 “Things made in Charlevoix or Michigan.” [survey 145]  
 “Restaurants.” [survey 177]  
 “Focus on basic City services and lower taxes and business will take care of itself.” [survey 183]  
 “Restaurants.” [survey 185]  
 “Restaurants.” [survey 211]  
 “Obama will help support this [green tech]!” [survey 212]  
 “Restaurants.” [survey 254]  
 “Let’s get away from just the two month tourism and do things year-round for the town people.” [survey 264]  
 “Designated safe bike routes throughout the city, especially getting through the downtown area, would cut down on traffic and parking problems in the summer, as well emissions.” [survey 286]

**General**

“Charlevoix needs to promote mfg and try to bring jobs to us. There is so very little job prospect in CHX.; CHX needs a lot more affordable housing, pple are moving away because lack of work/jobs and affordable housing. This has been home to me for 35 years but am considering moving.” [survey 16]  
 “Continue to sponsor art and crafts fairs and seasonal downtown activities.” [survey 21]

- “City needs a variety of retail stores downtown. Bakery, computer services, etc. No young business can survive the high rents for the buildings on Bridge St. Lower the rent year round. Give tax breaks to yearly rentals. No young person can work for nothing all year long.” [survey 23]
- “More affordable shopping downtown for locals year-round.” [survey 52]
- “I am in favor of any attraction to the area without additional taxing. Beautiful area that should be appreciated and cared for by all that utilize it.” [survey 65]
- “Anything to encourage year-round residents which would in turn encourage year round business which would be beneficial to the community.” [survey 67]
- “Encourage sidewalk dining; and tax breaks to maintain quality year-round retail downtown; partnering with the Bergmann center to create opportunities for employment and recreation within the City for our citizens with handicaps; celebrate the awesome library system; and build a city gym-fitness center for all residents.” [survey 76]
- “We have a great community here, but we need to do some "soul searching." Charlevoix has lost some of its appeal as a summer destination point due to changing travel patterns. Our downtown area needs some serious retail help with the high turnover of businesses and closed storefronts in winter. We really have about an 8-10 week summer season. Our winter appeal is really losing it's limited luster. The ski resorts have ample hotel capacity now, although the ski business in N MI has been on a steady decline for a long time. Charlevoix needs to address it's future as a small residential community that can also cater to transient visitors. The focus of this and other planning should be to help CVX "reinvent" itself as an ongoing nice small town. We need new business here - but with ridiculous rentals in the downtown area, most new businesses will close to for a lack of traffic. This survey seems to discount the role of the COC and the DDA or am I not reading it correctly? We really need to get some permanent, good paying jobs in a light industry setting.” [survey 99]
- “People living in Charlevoix should be able to shop for basic clothing - food - household goods without driving 30-100 miles. More attention paid to what residents require rather than what tourists want.”
- “Consider tax incentive to offset the high taxation burden on manufacturers trying to bring jobs to the area.” [survey 130]
- “Conference center operated by municipal gov. have always been a source of trouble. (expense, nepotism, general source of citizen disagreement), facilities already available in area.” [survey 137]
- “Must invest in the "new economy" (green jobs, outdoor recreation). Must have a walkable, bikeable community with outdoor spaces for both summer and winter activities. Energies should be focused on the most bang for our bucks. Geography limits options. We must remain affordable while protecting the unique character of our community and natural resources. Utilize natural resources to attract full and part-time residents. Retain and diversify businesses. Encourage retention of our artistic and cultural talent. No big box stores or big box retail development! Diversify attraction; do not focus so heavily on downtown alone. Think outside the box, sports tournaments, something akin to the VASA, canoe/kayak races/events, the marathon was a great idea, sled dog race(?) Attract high-tech, green and service-based industry and provide community amenities to retain young entrepreneurs.” [survey 143]
- “What Charlevoix is lacking is an outdoor 'sidewalk' café seating! There are few places to eat outside in such a beautiful place. Also desperately need to figure out the retail situation downtown. No one is going to want to come to Charlevoix if none of the shops are filled downtown.” [survey 162]
- “Don't turn Charlevoix into a cosmopolitan cess pool of chains and crap -- preserve its small town feel. People come to Charlevoix to get away from city-suburb life, not to be in a similar location to where they permanently reside.” [survey 211]
- “City should offer tax incentives for downtown businesses to stay.” [survey 235]
- “Michigan unemployment is 12% -- Stop spending OUR \$\$\$\$ Maintain what we have -- Do not chase away permanent residents with higher taxes!! Stop the Venetian Festival -- Save the money!” [survey 236]
- “Work hard to create a year-round tax base and stop special interest projects. Create a place we can afford to be year round, DDA bills are increasing rents and causing business to close due to high fixed costs.” [survey 282]
- “I do a lot of walking around town and there seems to be very little available land within the City limits. There are, however, many vacant buildings. Perhaps what we currently have could be better utilized. What if the building on Bridge Street (formerly Lieberman's) was transformed into affordable housing? What if the Philips property on Petoskey Ave. was purchased and held as a green space for future needs: housing, recreation, gov't buildings, parking lot with trolley/bus to the downtown area? What if the building south of town beside the bowling al-

ley was purchased and held as a green space for future use? We need: More people in Charlevoix living here year round in primary residences. In order for that to happen we need more and better paying jobs for our 18-60 age group. But we also need to protect our environment! ... There are many, many creative people living here. We just need to find them and harness their energy." [survey 286]

**Question Specific**

- 18. [Community center] "Although library community room fills some needs." [survey 297]
- 18. [Community center] "We have the library." [survey 176]
- 21. "Do we need to develop w/ our current empty retail and factory areas?" [survey 13]
- 22. [Econ dev.] "The City is very difficult to work with when a new business / remodel is underway." [survey 247]
- 23. [Non-profit org.] "Only if it doesn't duplicate services already existing... "cool cities," etc." [survey 184]

**Housing**

**Q3A - Q3F: Do you see a need for an increase in the quantity of housing in the City of Charlevoix for any of the following categories of people?**

<b>Q3A. Elderly on fixed income</b>		
	<b>Frequency</b>	<b>Percent</b>
No response	184	61.3
Yes	116	38.7

<b>Q4B. Younger citizens relocating from elsewhere</b>		
	<b>Frequency</b>	<b>Percent</b>
No response	193	64.4
Yes	107	35.6

<b>Q3C. Spouses of divided families</b>		
	<b>Frequency</b>	<b>Percent</b>
No response	273	91.0
Yes	27	9.0

<b>Q3D. Gov't employee or local employee of schools</b>		
	<b>Frequency</b>	<b>Percent</b>
No response	285	95.0
Yes	15	5.0

<b>Q3E. Employee or coworker in local firm</b>		
	<b>Frequency</b>	<b>Percent</b>
No response	273	91.0
Yes	27	9.0

<b>Q3F. Don't know / need more info</b>		
	<b>Frequency</b>	<b>Percent</b>
No response	203	67.7
Yes	97	32.3

<b>Q4. If you or a family member is looking for housing, will you look in Charlevoix? SEE WRITTEN RESPONSES</b>			
	<b>Frequency</b>	<b>Percent</b>	<b>Valid Percent</b>
No response	31	10.3	
Yes	145	48.3	53.9
No	68	22.7	25.3
No Preference	56	18.6	20.8

**Q5 - Q 13: Would you like to see more or less of the following types of housing in the City of Charlevoix?**

<b>Q5. Single Family</b>			
	<b>Frequency</b>	<b>Percent</b>	<b>Valid Percent</b>
No response	38	12.7	
More	113	37.7	43.1
Same	95	31.7	36.3
Less	10	3.3	3.8
No opinion	44	14.7	16.8

<b>Q6. Two-family / duplex</b>			
	<b>Frequency</b>	<b>Percent</b>	<b>Valid Percent</b>
No response	56	18.7	
More	44	14.7	18.0
Same	90	30.0	36.9
Less	59	19.7	24.2
No opinion	51	17.0	20.9

<b>Q7. Multi-unit (3-4 units)</b>			
	<b>Frequency</b>	<b>Percent</b>	<b>Valid Percent</b>
No response	52	17.3	
More	39	13.0	15.7
Same	70	23.3	28.2
Less	92	30.7	37.1
No opinion	47	15.7	19.0

<b>Q8. Condominiums</b>			
	Frequency	Percent	Valid Percent
No response	49	16.3	
More	24	8.0	9.6
Same	67	22.3	26.7
Less	124	41.3	49.4
No opinion	36	12.0	14.3

<b>Q9. Apartment buildings</b>			
	Frequency	Percent	Valid Percent
No response	55	18.3	
More	41	13.7	16.7
Same	83	27.7	33.9
Less	88	29.3	35.9
No opinion	33	11.0	13.5

<b>Q10. Elderly housing</b>			
	Frequency	Percent	Valid Percent
No response	33	11.0	
More	142	47.3	53.2
Same	77	25.7	28.8
Less	14	4.7	5.2
No opinion	34	11.3	12.7

<b>Q11. Affordable housing</b>			
	Frequency	Percent	Valid Percent
No response	27	9.0	
More	177	59.0	64.8
Same	47	15.7	17.2
Less	25	8.3	9.2
No opinion	24	8.0	8.8

<b>Q12. Convert large, older homes into apartments</b>			
	Frequency	Percent	Valid Percent
No response	40	13.3	
More	40	13.3	15.4
Same	48	16.0	18.5
Less	120	40.0	46.2
No opinion	52	17.3	20.0

<b>Q13. Cluster developments</b>			
	Frequency	Percent	Valid Percent
No response	39	13.0	
More	103	34.3	39.5
Same	48	16.0	18.4
Less	60	20.0	23.0
No opinion	50	16.7	19.2

<b>Q15. Would you support the use of City-owned land to build affordable housing if there is a need for it?</b>			
	Frequency	Percent	Valid Percent
No response	10	3.3	
Yes	127	42.3	43.8
No	97	32.3	33.4
No opinion	14	4.7	4.8
Need more information	52	17.3	17.9

## Written Responses to Housing

**4. If you or a family member is looking for housing, will you look in the City of Charlevoix? IF you answered “no”, please tell us why you will not look in the City of Charlevoix?**

- Taxes too high – 18
- Higher prices / costs of basic necessities– 7
- Property is too expensive – 6
- Property taxes too high – 6
- Not enough jobs in the area to keep up on bills and other necessities – 4
- “Not enough services, restaurants, medical, auto,”
- “Property tax board is unfair to non-primary residents.”
- “Pricing is for the rich summer people not those that work for them
- “Cater to tourism.”
- “Poor infrastructure.”
- “Traffic (car and foot) in downtown.”
- “There is plenty of housing in CHX. People just cannot afford it.”
- “Not enough stores that sell basic family needs.”
- “Not enough diversity.”
- “Lacking “options” on utilities.”
- “Rent too high – taxes way out of line which reflects rent.”

### General

- “There are only 11 available lots.”
- “No room for more housing!”
- “Isn’t there a shortage of open land within the City limits? How could it be done? Could present home owners put additional housing on existing property?”
- “You don’t need any more of any of these listed. The elderly are dying and leaving a lot of homes on the market.”

### Question Specific

3. ““For rent” signs everywhere.”
3. “Housing is available, but much is deteriorated or excessively expensive.”
7. [Multi-unit] “The ones that are in Charlevoix are in awful shape (like the one by the library).”
7. “Depending on how they [multi-units] are designed.”

- 10. "See "Little Village" in Gaylord."
- 11. "What in the world is affordable housing?"

## Streets, Parking, and Sidewalks

**Q58. What is the general condition of local roads and streets in the City of Charlevoix?**

	Frequency	Percent	Valid Percent
No answer	8	2.7	
Excellent	6	2.0	2.1
Good	134	44.7	45.9
Fair	115	38.3	39.4
Poor	36	12.0	12.3
No opinion	1	0.3	0.3

**Q59. Are there areas of the City of Charlevoix where parking is inadequate? SEE WRITTEN RESPONSES**

	Frequency	Percent	Valid Percent
No response	46	15.3	
Yes	164	54.7	64.6
No	90	30.0	35.4

**Q60. Should the City pursue a parking structure downtown to address parking issues?**

	Frequency	Percent	Valid Percent
No response	13	4.3	
Yes	78	26.0	27.2
No	132	44.0	46.0
No opinion	24	8.0	8.4
Need more information	53	17.7	18.5

**Q61. Should downtown City of Charlevoix parking meters be removed?**

	Frequency	Percent	Valid Percent
No response	7	2.3	
Yes	132	44.0	45.1
No	120	40.0	41.0
No opinion	20	6.7	6.8
Need more information	21	7.0	7.2

**Q62. If parking meters were removed, would you support a two-hour time limit on downtown parking?**

	Frequency	Percent	Valid Percent
No response	18	6.0	
Yes	199	66.3	70.6
No	57	19.0	20.2
No opinion	15	5.0	5.3
Need more information	11	3.7	3.9

**Q74. Should the City of Charlevoix consider creating more bicycle lanes / paths throughout the City?**

	Frequency	Percent	Valid Percent
No response	6	2.0	
Yes	195	65.0	66.3
No	54	18.0	18.4
No opinion	26	8.7	8.8
Need more information	19	6.3	6.5

**Q75. Should the City consider completing and/or extending the City sidewalk network in order to create a more "walkable" community?**

	Frequency	Percent	Valid Percent
No response	4	1.3	
Yes	188	62.7	63.5
No	63	21.0	21.3
No opinion	21	7.0	7.1
Need more information	24	8.0	8.1

**Q81. If there were more sidewalks or trails in the City of Charlevoix, would you or your children use them regularly for either of the purposes below?**

	Frequency	Percent	Valid Percent
<b>Q81.A. Transportation</b>			
No response	43	14.3	
Yes	153	51.0	59.5
No	104	34.7	40.5
<b>Q81B. Recreational Use</b>			
No response	25	8.3	
Yes	212	70.7	77.1
No	63	21.0	22.9

## Written Responses to Streets, Parking, and Sidewalks

### 59. Are there areas of the City of Charlevoix where parking is inadequate?

Downtown – 128

“Downtown, summer months only” [survey 97]

“Downtown could always use more, but not cost effective for short season.” [survey 129]

“Downtown (2.5 months out of the year)” [survey 163]

“Downtown for employees during busy summer months.” [survey 179]

“Downtown realtors.” [survey 234]

“Downtown (Should not park on Bridge St.)” [survey 249]

“Downtown – winter off street.” [survey 298]

“Mostly downtown and handicap accessible parking.” [survey 275]

“Right downtown during summer season.” [survey 281]

“For Bridge St. stores” [survey 233]

“Central business district.” [survey 165]

“Business employees parking downtown.” [survey 273]

“No handicap parking right downtown” [survey 231]

“Handicap parking” [survey 72]

“More handicap parking on side streets – Clinton, Mason, Park” [survey 145]

“Drop-off areas for disabled near East Park” [survey 152]

“No problem except on several featured events in summer” [survey 22]

“Carnival uses too much parking during Venetian. Move it to another location?” [survey 34]

“Behind Park and Clinton businesses” [survey 44]

“Michigan Beach.” [survey 46]

“By middle school” [survey 51]

“Along Belvedere Avenue.” [survey 58]

“Summer, fall – especially festivals.” [survey 66]

“Marina” [survey 76]

“City airport” [survey 88]

“Bridge-Park-State-Clinton block” [survey 128]

“3 times per year parking is difficult” [survey 130]

“Bridge St. / by library / City Hall” [survey 138]

“In the summer there are often shortages on Bridge but parking can usually be found within a block or two. We should walk/bike more anyway!” [survey 170]

“Access to downtown areas” [survey 173]

“Stop with parking nonsense.” [survey 204]

“Marina could use more.” [survey 213]

“Park Avenue.” [survey 237]

“Some residences with too many cars.” [survey 288]

“On most days parking is adequate. Summer festivals are bad.” [survey 297]

### General

(back of envelope) “P.s. Desperately needs crossover or stoplight at Golf Course!” [survey 47]

“Parking @ [Middle School] for Beaver Island needs trash barrels and someone to monitor trash pickup and debris.” [survey 9]

“If we don't get "better parking" like a parking garage we will all be out of business. A structure up to 2 to 3 floors located right "down town"... #1 complaint I hear from my customers is "no parking anywhere"... They avoid Charlevoix.” [survey 12]

“Shop employees should not be allowed to park on Bridge St. or anywhere else that would take up a Customer's spot.” [survey 12]

“I am a service professional. I make stops to assist customers. I usually find parking a problem. There should be a sticker or pass we could use rather than feeding a parking meter or running our batteries down with caution

- blinkers.” [survey 17]
- “Need bike/walk path to high school.” [survey 72]
- “Enforce no bikes, skateboards, etc, on sidewalks.” [survey 72]
- “Keep circle road at Lake Michigan beach plowed during the winter months.” [survey 72]
- “Snowplow more city sidewalks.” [survey 72]
- “Consider bike path "lanes" on roads to connect pathway through town or around town to allow access to existing bike paths.” [survey 104]
- “Some parking meters in Traverse City have a button that says "push for 30 minutes free parking" and then driver can put coins in for additional time. I think this is a good idea to the meter/no meter controversy, at least as far as local drivers are concerned. OR, for many years I have thought that taxpayers should be given a couple of parking meter tokens when they pay their taxes - for those times early in the season when they forget that the meters have been put back and they have no change.” [survey 107]
- “The street lighting on Antrim should be the prototype for lighting in the Valley. The light standards around the library are based on when the site was a school. The current situation is not appropriate for current use.” [survey 124]
- “Some way to enforce the use of the sidewalks (not the streets) for walking or running.” [survey 126]
- “Have off street parking for downtown owners/workers.” [survey 161]
- “Put bike path toward High School.” [survey 228]
- “Would like to see Conservancy house on Park Ave removed to create more employee parking -- as it was initially intended when the property was purchased.” [survey 237]
- “Downtown businesses should not park on Bridge St. or pay a seasonal fee (substantial to do so).” [survey 238]
- “I think the City should consider removing parking on Bridge St. from Friday thru Sunday... to allow traffic to move freely. At night there won't be a problem. Thi[s] would eliminate congestion when the bridge opens.” [survey 245]
- “Streets - Meech St. between Petoskey [Av]e. and Division St. has been neglected way too long. From Sept through June it is one of the busiest streets in Charlevoix because of the grade school. Antrim St. from Hurlbut to Garfield needs reconstruction. Others that are questionable. There are many intersections that need reconstruction, resurfacing, or repair. Lewis approach to Petoskey Ave., Alice and Lincoln.; I believe you should take a percentage of your infrastructure mileage and keep the streets up to date. It's like a leaking roof -- if you fix the leak it will extend the life of the roof. All streets should be monitored yearly.” [survey 273]
- “Parking -- I've sat on two parking commissions over the years and we did a study each time and the results were always the same -- we have a traffic and parking problem 3 months out of the year. The #1 problem in those 3 months are the employees of the businesses downtown who take the prime parking places. There were some ideas that came out of those studies but were never acted on. I don't think the expense is worth a 3 month problem that could be alleviated with some cooperation from the downtown businesses.” [survey 273]

### **Question Specific**

60. “Probably on existing parking area only.” [survey 13]
60. [Parking structure] “Not needed - other alternatives available.” [survey 137]
60. [Parking structure] “It would not fit architecture of City -- most weeks it would not be needed.” [survey 297]
61. “Probably not or downtown employees will use Bridge.” [survey 13]
61. [Meters] “But business owners might take over.” [survey 297]
62. [Meter removal] “Yes, while providing downtown residents parking” [survey 149]
64. “MDOT issue at 31 & Mercer - Blvd style similar to Telegraph Rd may help.” [survey 13]
67. [Signage] “More frequent painting of lines on 31, especially at curves.” [survey 5]
74. [Bike lanes] “It's embarrassing how the City neglects the cyclist.” [survey 124]
75. “Too many people stumble on sidewalks in downtown because of sidewalk ridges. Many people fall!!!” [survey 33]
75. [Sidewalk expansion] “There is no rational reason on how current walks are laid out!” [survey 124]
74. [Bike lanes] “Would be nice, but maybe not a top priority.” [survey 297]
75. [Sidewalk expansion] “Not before existing sidewalks are repaired.” [survey 183]
75. [Sidewalk expansion] “There should be sidewalks all the way to the hospital” [survey 206]
75. [Sidewalk expansion] “Lake side of Park Ave., Mason St. - end of sidewalk to Park Ave (Past 403 Mason St).” [survey 297]
81. “Bike trail to CHS? We encourage our kids to ride bikes or walk, but there is a lack of sidewalks and areas to

# Street Improvements and Traffic Conditions

**Q63 - Q73 -- Are there roads or streets in the City of Charlevoix that should have any of the following improvements? If so, please list which roads or streets. SEE WRITTEN RESPONSES**

<b>Q63. Better roadway shoulders</b>			
	Frequency	Percent	Valid Percent
No answer	119	39.7	
Yes	36	12.0	19.9
No	49	16.3	27.1
Don't know	96	32.0	53.0

<b>Q64. Intersection improvements</b>			
	Frequency	Percent	Valid Percent
No answer	100	33.3	
Yes	88	29.3	44.0
No	45	15.0	22.5
Don't know	67	22.3	33.5

<b>Q65. Widening roads</b>			
	Frequency	Percent	Valid Percent
No answer	126	42.0	
Yes	26	8.7	14.9
No	66	22.0	37.9
Don't know	82	27.3	47.1

<b>Q66. Addition of turning lanes</b>			
	Frequency	Percent	Valid Percent
No answer	118	39.3	
Yes	56	18.7	30.8
No	55	18.3	30.2
Don't know	71	23.7	39.0

<b>Q67. Better traffic signage</b>			
	Frequency	Percent	Valid Percent
No answer	111	37.0	
Yes	58	19.3	30.7
No	62	20.7	32.8
Don't know	69	23.0	36.5

<b>Q68. Resurfacing</b>			
	Frequency	Percent	Valid Percent
No answer	83	27.7	
Yes	110	36.7	50.7
No	39	13.0	18.0
Don't know	68	22.7	31.3

<b>Q69. Reconstruction</b>			
	Frequency	Percent	Valid Percent
No answer	118	39.3	
Yes	42	14.0	23.1
No	53	17.7	29.1
Don't know	87	29.0	47.8

<b>Q70. Unpaved to paved</b>			
	Frequency	Percent	Valid Percent
No answer	127	42.3	
Yes	13	4.3	7.5
No	57	19.0	32.9
Don't know	103	34.3	59.5

<b>Q71. Paved to unpaved</b>			
	Frequency	Percent	Valid Percent
No answer	124	41.3	
Yes	6	2.0	3.4
No	69	23.0	39.2
Don't know	101	33.7	57.4

<b>Q72. Better sight distance to see oncoming traffic</b>			
	Frequency	Percent	Valid Percent
No answer	119	39.7	
Yes	42	14.0	23.2
No	47	15.7	26.0
Don't know	92	30.7	50.8

<b>Q73. Curbs and gutters</b>			
	Frequency	Percent	Valid Percent
No answer	102	34.0	
Yes	60	20.0	30.3
No	45	15.0	22.7
Don't know	93	31.0	47.0

**Q76 - Q80 -- Are any of the following traffic conditions a problem on roads or streets in the City of Charlevoix? SEE WRITTEN RESPONSES**

**Q76. Truck traffic**

	Frequency	Percent	Valid Percent
No answer	78	26.0	
Yes	81	27.0	36.5
No	89	29.7	40.1
Don't know	52	17.3	23.4

**Q77. Traffic speed**

	Frequency	Percent	Valid Percent
No answer	64	21.3	
Yes	101	33.7	42.8
No	95	31.7	40.3
Don't know	40	13.3	16.9

**Q78. Pedestrian safety**

	Frequency	Percent	Valid Percent
No answer	70	23.3	
Yes	117	39.0	50.9
No	65	21.7	28.3
Don't know	48	16.0	20.9

**Q79. Traffic turning and entering**

	Frequency	Percent	Valid Percent
No answer	73	24.3	
Yes	106	35.3	46.7
No	75	25.0	33.0
Don't know	46	15.3	20.3

**Q80. Inadequate street lighting**

	Frequency	Percent	Valid Percent
No answer	91	30.3	
Yes	27	9.0	12.9
No	121	40.3	57.9
Don't know	61	20.3	29.2

**Written Responses to Street Improvements and Traffic Conditions**

**Streets & Traffic**

**Street List**

Key:

Suggestion – # of responses, # of additional/alternate responses (addition/alteration)

**63. Better roadway shoulders**

- May St. – 4
- Park Ave. – 3
- Bridge St. – 1
- Burns – 1
- Carpenter – 1
- Division – 1
- Eaton St. – 1
- Ferry Ave. – 1
- Garfield – 1
- Hampton – 1
- Palmer St. – 1
- St. Mary's – 1
- US-31 – 1

**64. Intersection improvements**

- Bridge & Clinton – 11

- Bridge & Carpenter – 11
- Garfield & Bridge – 7, 3 (traffic light)
- Bridge & Park Ave. – 7, 2 (no left turn onto Bridge)
- Bridge & Belvedere – 5, 2 (traffic light)
- Garfield & May – 4
- Mercer & US-31 – 4
- M-66 & US-31 – 3
- Antrim & State – 2, 1 (mark lanes)
- Marion Ctr. & US-31 – 2
- Intersections along west Park Ave. – 2
- Antrim & Bridge – 2
- Dixon & Meech – 1 (1-way posting)
- Grant & Park Ave. – 1
- Mason & State – 1
- Clinton & State – 1
- Michigan Ave. & Bridge – 1
- Garfield & Sheridan – 1 (4-way stop)
- Palmer St. – 1

**65. Widening roads**

- Bridge St. – 4, 1 (between Hurlbut and Carpenter too narrow for four lanes), 1 (bottleneck at south end of Bridge St.), 1 (by turning parking into part of road)
- Belvedere – 1

Carpenter – 1  
Division – 1 (add bike path)  
Palmer St. – 1  
Park Ave. – 1 (from Grant St. to the hospital)  
State St. – 1 (Antrim to Park)

Division – 1  
Green St. – 1  
Mercer – 1  
Palmer St. – 1  
Prospect – 1  
Robinson – 1

#### 66. Addition of turning lanes

Bridge – 14, 5 (southbound, keep two lanes until Park Ave.)  
Bridge & Park – 6  
Antrim & Bridge – 1  
Belvedere & Bridge – 1  
Carpenter & US-31 – 1  
Garfield & Bridge – 1  
Mason – 1  
May St. – 1  
Mercer & US-31 – 1  
Palmer St. – 1  
State St. – 1 (needs lane markings)

#### 67. Better traffic signage

Merging into downtown, north and south sides – 12  
Clinton – 3 (walking signals at light), 2 (people turning left onto Clinton from Bridge)  
Dixon Ave – 3 (east)  
Bridge – 1 (pedestrian signage at t-streets), 1 (no left turns off Bridge)  
M-66 & US-31 – 2  
State St. – 2  
Wayfinding – 2  
Park & Bridge – 1 (info signs), 1 (right turn lane only)  
Grant & Park – 1  
Garfield & Bridge – 1 (school zone sign)  
May St. – 1  
Mercer & Bridge – 1  
Michigan & Bridge  
Palmer St. – 1

#### 68. Resurfacing

State St. – 43  
Park Ave. – 19  
Clinton St. – 17  
May – 5, 1 (corner of Eaton and May)  
Garfield – 4  
Elm – 3  
Hampton – 3  
Burns – 2  
Lake – 2  
Alice St. – 1  
Antrim – 1  
Bridge – 1  
Carpenter – 1

#### 69. Reconstruction

State St. – 4  
Park Ave. – 3, 1 (storm drains)  
Palmer St. – 1, 1 (storm drains)  
Burns St. – 1  
Clinton St. – 1  
Elm St. – 1 (flooding)  
Garfield Ave. – 1  
Hampton – 1  
Meech St. – 1

#### 70. Unpaved to paved

DeWitt lot – 1  
Palmer St. – 1

#### 71. Paved to unpaved

Palmer St. – 1, 1 (lot at end of street)  
Restoration and repair of brick road to Depot – 1

#### 72. Better sight distance

State St. – 2, 2 (where Clinton, Park, Antrim and Mason cross)  
Antrim & Bridge – 3  
Bridge St. – 1, 1 (pedestrian crossings)  
Garfield – 2  
Antrim & State – 1  
Carpenter & State – 1  
Curve near Michigan Ave. and Bridge – 1  
Garfield & Bridge – 1  
Garfield & Sheridan – 1 Hampton Village – 1  
Lincoln & Bridge – 1  
Lincoln & Sheridan – 1  
Mason & State – 1  
May & Hampton – 1  
Meadowlane – 1  
Meech & US-31 – 1  
Mercer & US-31 – 1  
Palmer St. – 1

#### 73. Curbs and gutters

Grant St. – 4  
Bridge St. – 3  
Garfield – 2  
Lincoln – 2  
May St. – 2

Palmer St. – 2  
 Park Ave. – 2  
 State St. – 2  
 Burns – 1  
 Cherry St. – 1  
 Chicago – 1  
 Clinton – 1  
 Eaton St. – 1  
 Elm St. – 1  
 Ferry Ave. – 1  
 Hampton – 1  
 Hurlbut – 1  
 Meech St. – 1  
 Pine River Ln. – 1  
 Prospect – 1  
 Upright – 1

Garfield & Bridge – 8  
 Carpenter & Bridge – 4  
 Park Ave. – 3  
 M-66 & US-31 – 2  
 Park Ave. & Bridge – 2  
 Petoskey Ave. – 2  
 Alley traffic – 1  
 Bridge & Clinton – 1  
 Division St. – 1  
 Dixon Ave. – 1  
 Golf course & US-31 – 1  
 Mason & Bridge – 1  
 Mercer & US-31 – 1  
 Michigan Ave. & Bridge – 1  
 Palmer St. – 1  
 Plowing sidewalks in winter – 1  
 State St. – 1

You have more signage and painted pedestrian lanes for golfers than you have for school areas. Better mark and promote the bridge underpass

**76. Truck traffic**

Bridge St. – 51, 4 (Jake braking), 2 (stopping to unload)  
 State St. – 6  
 Antrim St. – 2  
 Carpenter & Bridge – 1  
 Clinton – 1  
 Eaton St. – 1  
 Garfield Ave. – 1  
 Grant St. – 1 (semi driving school uses for training)  
 Mason St. – 1  
 Park Ave. – 1

**77. Traffic speed**

Bridge St. – 37, 2 (north side curves), 4 (north and south of downtown), 1 (school zone)  
 Petoskey Ave. – 9, 4 (too fast by golf course)  
 State St. – 9  
 Dixon Ave. – 7, 1 (first block of two-way traffic)  
 Ferry Ave. – 5  
 Park Ave. – 3  
 Belvedere Ave. – 2  
 Burns – 2  
 May St. – 2  
 Palmer St. – 2  
 Alleys – 1  
 Antrim St. – 1  
 Depot Beach – 1  
 Garfield Ave. – 1

**78. Pedestrian safety**

Bridge St. – 45, 1 (northern part), 1 (allowing parking inhibits sight lines), 1 (no crossing out of downtown area), 1 (need signage, maybe even brick crosswalks)  
 Clinton & Bridge – 9

**79. Traffic turning and entering**

Clinton & Bridge St. – 18, 3 (north crosswalk should be eliminated).  
 Bridge St. – 18, 1 (no left turns in town), 1 (left turn signals between Park and Antrim), 1 (two lanes across the bridge)  
 Park & Bridge St. – 13, 1 (two lanes from Bridge to Park, right turn only on Park), 1 (sight blocked from south when turning onto Bridge).  
 Carpenter & Bridge – 6  
 Garfield & Bridge – 6  
 Antrim & Bridge – 4  
 Belvedere & Bridge – 4  
 Mason & Bridge St. – 2  
 Park Ave. – 2  
 Antrim & State – 1  
 Eaton & May – 1 (visibility issue).  
 Oleson's Plaza – 1  
 Intersections on State St. – 1  
 State & Clinton St. – 1

**80. Inadequate street lighting**

Park Ave. – 3  
 Antrim St. – 2  
 Mason St. – 2  
 Nettleton – 1, 1 (would like to help pay for "gas" lights like Dixon or Prospect)  
 Clinton St. – 1  
 E. Upright – 1  
 Ferry Rd. – 1

Robinson – 1  
 Michigan Beach and Lighthouse – 1  
 Every street on north side except Dixon  
 Middle School – 1

## Historic Preservation

<b>Q56. Should the City of Charlevoix make efforts to specifically protect and preserve the Earl Young homes by forming an historic district?</b>			
	Frequency	Percent	Valid Percent
No response	8	2.7	
Yes	118	39.3	40.4
No	95	31.7	32.5
No opinion	36	12.0	12.3
Need more information	43	14.3	14.7

<b>Q57. Are there historic sites in the City of Charlevoix that should be protected? SEE WRITTEN RESPONSES</b>			
	Frequency	Percent	Valid Percent
No response	11	3.7	
Yes	82	27.3	28.4
No	43	14.3	14.9
No opinion	73	24.3	25.3
Need more information	91	30.3	31.5

## Written Responses to Historic Preservation

### 57. Are there historic sites in the City of Charlevoix that should be protected?

- “Depot, lighthouse, Weathervane, large resort homes on Michigan Ave, Dixon Ave, and Hurlbut (on the ridge).” [survey 2]
- “Our parks.” [survey 4]
- “Michigan Beach, downtown area, Ferry, and Depot beaches.” [survey 7]
- “Depot” [survey 9]
- “Downtown retail shops that have not been re-done!!!” [survey 12]
- “Appletree – too late. There are others.” [survey 13]
- “Depot, lighthouse.” [survey 18]
- “All waterfront of historic nature.” [survey 20]
- “Earl Young houses, old depot, Weathervane.” [survey 21]
- “Train Depot, Chicago Club, Belvedere Club.” [survey 22]
- “Lighthouse – not red.” [survey 23]
- “They already tore down the old water tower so I guess it’s too late.” [survey 27]
- “Depot Beach, Belvedere Area.” [survey 31]
- “Downtown churches – 1<sup>st</sup> Congregational, Methodist, Episcopal.” [survey 32]
- “Belvedere and Chicago Club waterfronts.” [survey 36]
- “Original downtown buildings, library, lighthouse.” [survey 42]
- “Lighthouse, Depot, water tower site.” [survey 62]
- “Earl Young homes district.” [survey 71]
- “Pine River channel, old churches, lighthouse.” [survey 76]
- “Downtown churches, houses on Michigan and Dixon Avenues, Weathervane Inn.” [survey 77]
- “Old downtown business buildings.” [survey 87]
- “Depot, lighthouse, Old Coast Guard area along south pier.” [survey 88]
- “Castle Farms, Parks, golf course.” [survey 93]
- “All downtown buildings left.” [survey 94]
- “Old downtown buildings.” [survey 102]
- “Downtown area / buildings / Round Lake homes.” [survey 104]
- “Dairy Grille J” [survey 107]
- “Lighthouse.” [survey 117]

"Think they already have been torn down." [survey 118]  
 "The 'Valley'." [survey 124]  
 "Any site which qualifies as historic." [survey 128]  
 "Weathervane, MI Ave homes, Dixon, Park homes, Depot, classic structures" [survey 130]  
 "Old Rainbow Shoppe building is historic and should be protected and be preserved. Or torn down for parking. Work with owner to restore." [survey 138]  
 "I am sure there are many and it could be an attraction to visitors if they were listed in the city advertisement -- things to see at minimum cost." [survey 141]  
 "Earl Young buildings." [survey 142]  
 "Charlevoix DNR station buildings, John Cross Fisheries, Round Lake shoreline, Lighthouse, Michigan Beach, beach to North Point." [survey 143]  
 "Old bank bldgs., central drug, See bldg, Shop of Gulls, Consign Design bldg, Masonic Lodge, etc." [survey 145]  
 "Depot." [survey 146]  
 "Earl Young houses." [survey 154]  
 "Lighthouse, downtown, Depot Beach." [survey 157]  
 "Homes on Michigan Ave." [survey 162]  
 "Lighthouse / pier." [survey 166]  
 "We should respect that these are private properties but be ready to intervene if they are about to be destroyed. I still feel upset about losing the little Earl Young building on Bridge Street. We shouldn't have stood by and allowed it to be demolished." [survey 167]  
 "Park Ave., Michigan Ave., Chicago Club, Belvedere, historic downtown bldgs." [survey 170]  
 "Train Depot." [survey 171]  
 "Defer to the historical society for the most significant." [survey 173]  
 "New library in 1927 school; Belvedere; Chicago Club; Michigan Ave.; Boulder Park." [survey 174]  
 "Chapel at Brookside cemetery." [survey 184]  
 "Boulder Park - Weathervane Rest. - Belvedere Club - Chicago Club." [survey 196]  
 "Old library should have been preserved." [survey 204]  
 "We believe that 80-100 yr old homes and business buildings that are viable for rehab should be protected and not demolished." [survey 206]  
 "Belvedere, Chicago Club." [survey 209]  
 "RR Station, Belvedere Casino, Watertower." [survey 218]  
 "Coast Guard Station / Fishladder / Drawbridge." [survey 229]  
 "Private property." [survey 230]  
 "The old buildings: Crouter, Green, Eaton, See, VanPelt, etc." [survey 233]  
 "Cemetery Chapel." [survey 246]  
 "Too many to name!" [survey 256]  
 "Earl Young, Depot, Belvedere and Chicago Clubs." [survey 272]  
 "The natural sites i.e., lake access / nature -- it's part of the "up north" feel." [survey 281]  
 "Michigan Ave. - Dixon - older homes that apply per owner." [survey 282]  
 "Depot, Earl Young, Pier/lighthouse." [survey 286]  
 "Have historical society draw up a list for review." [survey 289]  
 "Park Ave., Michigan Ave. homes, new library, Harsha House, Depot, Centennial homes, Mich and Depot beaches." [survey 291]  
 "Other neighborhoods, downtown buildings (Too many have been torn down already.) No more condos on Round Lake! Brick stairway and steps at Park and Sherman should be maintained and lead somewhere. Park St. park should be maintained." [survey 297]  
 "Train Depot, Downtown." [survey 298]  
 "Earl Young, Belvedere, Chicago Club, the "Victorians" downtown -- also need architectural control committee downtown to develop more cohesive atmosphere." [survey 299]

### **General**

"Historic district considerations must consider rights of private property owners." [survey 198]

**Question Specific**

- 56. "They're private properties! If the city owns them, then yes." [survey 281]
- 11. "Restore fronts of downtown businesses to originals perhaps 1900s, take off old chalet look." [survey 72]

**Airport**

**Q49. How often do you, your family, or your business use the airport and its facilities per year?**

	Frequency	Percent	Valid Percent
No answer	4	1.300	
Never	209	69.7	70.6
Between 1 and 5 times	72	24.0	24.3
Between 6 and 10 times	6	2.0	2.0
11 or more times	9	3.0	3.0

**Q50. How much impact do you see the airport having in bringing in revenue dollars for the City...?**

	Frequency	Percent	Valid Percent
No answer	19	6.3	
None	23	7.7	8.2
Little	151	50.3	53.7
Lots	107	35.7	38.1

**51. What is your overall view of Charlevoix**

	Frequency	Percent	Valid Percent
No answer	6	2.0	
Favorable	151	50.3	51.4
Neutral	130	43.3	44.2
Unfavorable	13	4.3	4.4

**53. Are you happy with the overall appearance, upkeep, and look of the airport terminal, parking lot and facilities?**

	Frequency	Percent	Valid Percent
No answer	14	4.7	
Looks good	123	41.0	43.0
Somewhat	45	15.0	15.7
Not satisfied	11	3.7	3.8
Don't know / No opinion	107	35.7	37.4

**52. What things would you like to see added to the airport and its facilities? SEE WRITTEN RESPONSES**

<b>A. On-site car rental</b>		
	Frequency	Percent
No answer	206	68.7
Yes	94	31.3
<b>B. Public meeting / conference room</b>		
	Frequency	Percent
No answer	282	94.0
Yes	18	6.0
<b>C. Restaurant / diner / café</b>		
	Frequency	Percent
No answer	252	84.0
Yes	48	16.0
<b>D. Observation / playground area</b>		
	Frequency	Percent
No answer	267	89.0
Yes	33	11.0
<b>E. None / Other</b>		
	Frequency	Percent
No answer	179	59.7
Yes	121	40.3

**Written Responses to Airport**

**52.E. What things would you like to see added to the airport and its facilities?**

- "Terminal location for competing flight services." [survey 2]
- "Commuter service route to Traverse City or another airport to encourage tourism." [survey 31]
- "Better and more friendly management and staff." [survey 58]
- "Access to rental and transportation services." [survey 137]
- "Times are hard. This stuff is extra and will not affect performance or tourism." [survey 138]
- "Ample parking and providing facilities for small business-related conferences." [survey 143]
- "It seems busy, but it's too bad it doesn't have regular-type commercial passenger flights." [survey 167]
- "Car rental available at Ford dealer." [survey 198]
- "Larger waiting/reception facility with magazines, papers, coffee bar, wireless access." [survey 218]
- "Additional hangers for lease." [survey 219]
- "More flights!" [survey 226]
- "We have an expensive library with unused

## Written Responses to Airport

rooms!" [survey 236]  
 "ILS approach." [survey 252]

### General

"Too much pollution and noise from jet airplanes currently. Jets idle for hours at times creating poor air quality. Need to control noise pollution." [survey 68]  
 "The airport provides good service to and from Beaver Island. More fees to vacation traffic from out of state and tourist air traffic." [197]  
 "The airport is a key convenience for our use. Would like to see Charlevoix be helicopter friendly." [Survey 252]

### Question Specific

51. "More than adequate for a small town." [survey 284]  
 53. "Landscaping around terminal is terrible." [survey 228]

## Activities in Parks

**Q82. Which activities would you like to see more of in City parks? (Please leave blank if you do not care to see any additional activities in City parks)**

<b>A. Shuffleboard</b>		
	<b>Frequency</b>	<b>Percent</b>
No response	234	78.0
Yes	66	22.0
<b>B. Tetherball</b>		
	<b>Frequency</b>	<b>Percent</b>
No response	286	95.3
Yes	14	4.7
<b>C. Disc Golf</b>		
	<b>Frequency</b>	<b>Percent</b>
No response	269	89.7
Yes	31	10.3
<b>D. Volleyball</b>		
	<b>Frequency</b>	<b>Percent</b>
No response	259	86.3
Yes	41	13.7
<b>E. Bocce Ball</b>		
	<b>Frequency</b>	<b>Percent</b>
No response	261	87.0
Yes	39	13.0
<b>F. Badminton</b>		
	<b>Frequency</b>	<b>Percent</b>
No response	276	92.0
Yes	24	8.0
<b>G. Portable / Removable Ice Rink in East Park</b>		
	<b>Frequency</b>	<b>Percent</b>
No response	212	70.7
Yes	88	29.3

Horseshoes — 4

"Permanent chess board." [survey 25]  
 "Playground" [survey 40]  
 "Please disc golf at McSauba; dog park." [survey 110]  
 "Variety in each park." [survey 132]  
 "Picnic facilities, tables, shaded areas." [survey 143]  
 "Outdoor films, activity center for kids / teens." [survey 157]  
 "Dog park." [survey 231]  
 "Croquet." [survey 257]